

# SOFTWAREASSISTANT

Error - "All licenses used"

If you are receiving an error stating "All Licenses used" upon registering Software Assistant on various machines, it could mean that Software Assistant is registered on more computers than what was purchased / renewed for 2019 or there could be an error upon registration.

If you **have exceeded** the license number you paid for, please call our sales staff who will be happy to discuss the discounted pricing structure of an extra license. 1800 074 333 (select sales) or contact your client manager direct.

If you have **not exceeded** the license number, please call or email support who will work through the issue with you.

## Contact us

For further information on validation reports, please contact the Support Desk.

Email: [supportanz@thomsonreuters.com](mailto:supportanz@thomsonreuters.com) TEL: 1800 074 333

